



Risk Assessment 43 - Pastoral Visiting to People's Homes

Date of Risk Assessment: March 2023

Date of Review: March 2024

Person with overall responsibility: Revd Jennie Hodgkinson

IDENTIFY HAZARD	RISK INVOLVED	RISK	MINIMISE RISK BY	RISK
Infection	Taking infection into the person's home	High	Do not visit the person's home if feeling unwell or if the person you are visiting feels unwell  Sanitise hands & wear Personal Protective Equipment if appropriate	Low
Slips and trips	Externally * uneven surfaces  Internally * change of floor levels * liquids on the floor * cables	High	Watching your footing as you arrive at the home  Being aware of differing floor levels - put a light on if needed Report spillages to a staff member Step carefully over cables	Medium
Manual Handling	risk of injury	High	Pastoral visitors should not, under any circumstances, help the resident with any physical activity including not helping the resident get out of a chair.	Low
Lone working	Being in a vulnerable position	High	Following the Cromer Church Lone Working Policy	Low

IDENTIFY HAZARD	RISK INVOLVED	RISK	MINIMISE RISK BY	RISK
Challenging behaviour from the resident	Being on the receiving end of verbal or physical abuse	Medium	<p>Talk with the lead person with responsibility for pastoral care before your first visit to have an understanding of whether the person might exhibit violent or threatening behaviour.</p> <p>Assess if it is safe to visit alone or whether two people need to go together</p> <p>Leave the door of the room ajar when visiting and be aware of where the exits are</p> <p>Remove yourself from a difficult situation immediately.</p> <p>Report the incident to Cromer Church Clergy</p>	Low
Fire	<p>Being unaware of how to exit the building in the case of a fire or other emergency</p> <p>Not having access to a phone to make an emergency call</p>	High	<p>Pastoral visitors need to make themselves aware of where the exit is on their first visit to the home</p> <p>Take a charged mobile with you on each visit</p>	Low
Health risks	Infestation, smoking, intravenous drug use, infectious diseases, dangerous pets etc	High	<p>Person with responsibility for home visiting teams to assess if there are any health risks in visiting the person in advance</p> <p>Lead person talks with the pastoral volunteer to make them fully aware of the health risks and they decide jointly if a home visit is advisable</p>	Low